

# Library Student Satisfaction Survey (2015)

**N = 115**

## How often do you visit the Library?

Response	Frequency	Percent	Mean: 3.84
First visit	1	0.87	<div style="width: 0%;"></div>
Infrequently	12	10.43	<div style="width: 10%;"></div>
Weekly	18	15.65	<div style="width: 16%;"></div>
Two or three times per week	46	40.00	<div style="width: 40%;"></div>
Daily	28	24.35	<div style="width: 24%;"></div>
<b>Missing</b>	10	8.70	<div style="width: 9%;"></div>

## At what times do you usually use the Library? (Select all that apply.)

Response	Frequency	Percent	Mean: -
Early mornings	48	41.74	<div style="width: 42%;"></div>
Late mornings	44	38.26	<div style="width: 38%;"></div>
Early afternoons	47	40.87	<div style="width: 41%;"></div>
Late afternoons	25	21.74	<div style="width: 22%;"></div>
Evenings	17	14.78	<div style="width: 15%;"></div>
<b>Missing</b>	9	7.83	<div style="width: 8%;"></div>

## How did you find out about the Library? (Select all that apply.)

Response	Frequency	Percent	Mean: -
Instructor	27	23.48	<div style="width: 23%;"></div>
Fellow student	27	23.48	<div style="width: 23%;"></div>
Flyer	3	2.61	<div style="width: 3%;"></div>
Walk-in	76	66.09	<div style="width: 66%;"></div>
Website	9	7.83	<div style="width: 8%;"></div>
<b>Missing</b>	8	6.96	<div style="width: 7%;"></div>

## Using the Library has helped me improve my grades.

Response	Frequency	Percent	Mean: 2.20
Strongly agree	39	33.91	<div style="width: 34%;"></div>
Agree	46	40.00	<div style="width: 40%;"></div>
Neutral or Don't Know	0	0.00	<div style="width: 0%;"></div>
Disagree	0	0.00	<div style="width: 0%;"></div>
Strongly disagree	20	17.39	<div style="width: 17%;"></div>
<b>Missing</b>	10	8.70	<div style="width: 9%;"></div>

## You are a:

Response	Frequency	Percent	Mean: 1.02
Student	107	93.04	<div style="width: 93%;"></div>
Faculty Member	0	0.00	<div style="width: 0%;"></div>
Staff Member	1	0.87	<div style="width: 1%;"></div>
Other	0	0.00	<div style="width: 0%;"></div>
<b>Missing</b>	7	6.09	<div style="width: 6%;"></div>

## This semester is your:

Response	Frequency	Percent	Mean: 2.27
First semester	33	28.70	<div style="width: 29%;"></div>
Second semester	12	10.43	<div style="width: 10%;"></div>
Third semester or more	62	53.91	<div style="width: 54%;"></div>
<b>Missing</b>	8	6.96	<div style="width: 7%;"></div>

## Library Staff is helpful in assisting with my needs.

Response	Frequency	Percent	Mean: 2.41
Strongly agree	32	27.83	<div style="width: 28%;"></div>
Agree	45	39.13	<div style="width: 39%;"></div>
Neutral or Don't Know	2	1.74	<div style="width: 2%;"></div>
Disagree	2	1.74	<div style="width: 2%;"></div>
Strongly disagree	23	20.00	<div style="width: 20%;"></div>
<b>Missing</b>	11	9.57	<div style="width: 10%;"></div>

## The Library website ([www.compton.edu/library](http://www.compton.edu/library)) is helpful in assisting with my needs.

Response	Frequency	Percent	Mean: 3.40
Strongly agree	21	18.26	<div style="width: 18%;"></div>
Agree	26	22.61	<div style="width: 23%;"></div>
Neutral or Don't Know	4	3.48	<div style="width: 3%;"></div>
Disagree	0	0.00	<div style="width: 0%;"></div>
Strongly disagree	55	47.83	<div style="width: 48%;"></div>
<b>Missing</b>	9	7.83	<div style="width: 8%;"></div>

**The Library's facilities (furniture, air conditioning, etc.) make it a good place to visit.**

Response	Frequency	Percent	Mean: 1.40
Strongly agree	65	56.52	
Agree	36	31.30	
Neutral or Don't Know	3	2.61	
Disagree	0	0.00	
Strongly disagree	0	0.00	
<b>Missing</b>	11	9.57	

**I prefer to use:**

Response	Frequency	Percent	Mean: 1.84
Print books	58	50.43	
Electronic books [E-books]	3	2.61	
No preference	42	36.52	
<b>Missing</b>	12	10.43	

**Books for checkout (stacks)**

Response	Frequency	Percent	Mean: 2.05
Very satisfied	31	26.96	
Satisfied	28	24.35	
Neutral	30	26.09	
Dissatisfied	3	2.61	
Very dissatisfied	0	0.00	
<b>Missing</b>	23	20.00	

**Photocopiers**

Response	Frequency	Percent	Mean: 1.90
Very satisfied	33	28.70	
Satisfied	34	29.57	
Neutral	22	19.13	
Dissatisfied	1	0.87	
Very dissatisfied	0	0.00	
<b>Missing</b>	25	21.74	

**What do you use the Library for? (Select all that apply.)**

Response	Frequency	Percent	Mean: -
Reserve textbooks	36	31.30	
Online catalog	9	7.83	
Recreational reading	27	23.48	
Databases	14	12.17	
Study tables/rooms	83	72.17	
<b>Missing</b>	10	8.70	

**Textbooks on reserve**

Response	Frequency	Percent	Mean: 1.91
Very satisfied	38	33.04	
Satisfied	30	26.09	
Neutral	25	21.74	
Dissatisfied	2	1.74	
Very dissatisfied	0	0.00	
<b>Missing</b>	20	17.39	

**Online databases (EBSCO, ProQuest, etc)**

Response	Frequency	Percent	Mean: 2.02
Very satisfied	33	28.70	
Satisfied	23	20.00	
Neutral	33	28.70	
Dissatisfied	1	0.87	
Very dissatisfied	0	0.00	
<b>Missing</b>	25	21.74	

**Group study rooms**

Response	Frequency	Percent	Mean: 1.94
Very satisfied	37	32.17	
Satisfied	26	22.61	
Neutral	22	19.13	
Dissatisfied	2	1.74	
Very dissatisfied	2	1.74	
<b>Missing</b>	26	22.61	

**What materials should the Library acquire? (Select all that apply.)**

Response	Frequency	Percent	Mean: -
Print books	35	30.43	
Electronic books [E-books]	32	27.83	
Audiobooks	28	24.35	
DVDs	19	16.52	
Other:	4	3.48	
<b>Missing</b>	37	32.17	

**Age:**

Response	Frequency	Percent	Mean: 2.33
Under 18	1	0.87	
18 to 24	68	59.13	
25 to 34	21	18.26	
35 to 50	6	5.22	
51 to 64	0	0.00	
65 or older	0	0.00	
<b>Missing</b>	19	16.52	

**Status:**

Response	Frequency	Percent	Mean: 1.23
Full-Time Student	75	65.22	
Part-Time Student	23	20.00	
<b>Missing</b>	17	14.78	

**Gender:**

Response	Frequency	Percent	Mean: 1.63
Male	34	29.57	
Female	59	51.30	
Decline to answer	0	0.00	
<b>Missing</b>	22	19.13	

**Ethnicity:**

Response	Frequency	Percent	Mean: 3.46
Black or African American	20	17.39	
American Indian- Native American- or Alaskan Native	0	0.00	
Asian or Asian American	6	5.22	
Latino or Hispanic	66	57.39	
Pacific Islander	0	0.00	
White	0	0.00	
Multi-ethnic [please specify: _____ ]	2	1.74	
Other [please specify: _____ ]	2	1.74	
<b>Missing</b>	19	16.52	

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- I believe more recreational books are needed like fiction or action books would be nice.
- The library itself is a very good place for students to study; however, in terms of the copies of books on reserved is very limited. Also, non beverages in the library is understandable but prohibiting pure water is a little inconvenient for students who wants to study in the library but cannot bring water with them.
- A/C it gets too cold.
- AC: It gets too cold in here
- If all of the power outlets on the desk/tables worked, that would be great.
- I think the library is amazing and so is the staff.
- I like to study, write, and read that's the reason why I always like coming to this Library.
- I love the library, however the stacks are confusing, I don't know where to look for genre-organized materials.
- Even when it is raining it is cold in here. Cut the A/C off
- Thanks for a great atmosphere!
- moderation of temperature on the AC would be nice, sometimes too cold in here.
- Please fix the air.
- Library should have more math books to work on for people that can't afford buying the book and need to do homework but can't use it sometimes because there are other students using the books.
- This Library and all its services are very helpful and satisfying.
- I enjoy the large glass windows on the east side of the Library.
- Very helpful, and very nice. The library is a perfect place to study and do homework.
- need to find a way to let us use the Books out of school
- The Dean is RUDE! She disrespects student & workers!
- I have seen the Dean be disrespectful to both workers & staff!
- I was looking for a book to casually read (The Alchemist by Paulo Coehhe). The website said it was here, I went to go look where it said it was but it wasn't there. Checked multiple times

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- Air conditioning too cold especially in the evening.
- Thanks for the public resources.
- The wifi was good now changed and I am dissatisfied
- It is a good place to study.
- I am an average 5'3 height & the furniture is too tall for me. I cannot sit comfortably & it is distracting because I have to sit on one leg to bring me to a good level w/ table.
- The library is great to achieve academic success.
- Coming to the library is quiet and neat. It provides me a good place to study. Air conditioning can get a bit too cold.
- More than one copy of reserved books.
- Some of the books on reserve have pages ripped out and need to be replaced.
- it's too cold inside the library sometimes
- Water bottles should be allowed at least at tables & not by books! Staff is sometimes rude about it, But that's all. I enjoy the library :) [they also drew a heart]
- need your staff to stop being so rude when asking questions or when asked one.
- Allow us to enter the library with water bottles. Only water no sodas!!
- Water bottles should be allowed. I love coming here because the environment is so peaceful and lets me concentrate with my hw. But water bottles should be allowed.
- There are some students who sometimes are making noise in the back. Good to check the back often.
- They shouldn't be too strict with a simple water bottle even if its only inside a backpack/purse.
- The air conditioning is not working well. Sometimes its too hot but mostly its cold.
- Online access to nursing databases should be easier & accessible online rather than having to come in for codes
- In need of more electrical outlets. Lack of Electrical outlets does not help when Laptop battery is running low and all tables with outlets are preoccupied.
- library staff told me to be quiet as I was talking to another library staff, she's very rude.