Instructions for Making a Counseling Appointment Online
Using MyECC and eSARS Online Scheduling

Students may make an academic counseling appointment using MyECC and the eSARS Online Scheduling system on the following days and times: ECC: Each Thursday evening at 5:00 p.m. COMPTON: Each Friday evening at 5:00 p.m. Appointments are made one week in advance.

If you need to submit a financial aid SAP appeal for GPA or percentage of completion, and **DO NOT** need a Lock-in-List (LIL) then make an appointment with an academic counselor within your major and request a one year education plan. If you have exceeded 150% of your program and need a Lock-in-List (LIL), please visit the ECC Counseling Office in the Student Services Center to make a 60 minute appointment with Monica Lanier. For Holly Schumacher or Juana Sanford at the Compton Center, students may call 310-900-1600 x2076 or visit the Compton Counseling Office in Administration to make a 60 minute appointment.

You can do this in three easy steps:
1) Log on to MyECC and click “Online Counseling Appointments”; select a campus to schedule a counseling appointment.

2) Enter your ECC user name and password (**these are the same as your MyECC User Name and Password**). After you enter this information, the screen will look like this:

3) Click “Make Appointment” and then click “Counselor Group Selection”. Choose a counselor for the date and time available.

If you attempt to use the online counseling appointment scheduling system and see a blank white screen, then use these troubleshooting guide sheets for Google Chrome and Mozilla FireFox to assist you.

If you are still experiencing technical difficulties, please contact the ITS Help Desk at 310-660-6571 Monday - Friday, 7:00 a.m. – 9:00 p.m. for assistance.

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