EL CAMINO COLLEGE  
Service Area Outcomes (SAO) Assessment Plan

Mission: El Camino College offers quality, comprehensive educational programs and services to ensure the educational success of students from our diverse community

<table>
<thead>
<tr>
<th>Unit</th>
<th>Transfer Center</th>
<th>Date</th>
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<tbody>
<tr>
<td>SAO</td>
<td>By using Transfer Center services, first time students will increase their awareness of potential transfer institutions, understand transfer admissions eligibility requirements, and motivate students to transfer.</td>
<td>11/12/2012</td>
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<tr>
<td>Participants</td>
<td>Elizabeth Martinez, Vanessa Haynes, Christian Acoff</td>
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**Assessment Plan**
(include metrics to be collected)

Results/Actions Taken

**Results:**

A student survey administered at the end of each activity or service will determine what students have gained from their participation in Transfer Center activities and services and the number of times they have participated in transfer center activities.

A survey will be administered throughout the Spring 2013 semester.

At least 80% of the students surveyed will indicate an increased awareness of university transfer options, a better understanding of admissions requirements, and more motivation to transfer to a four-year institution.

A survey will be designed by the Transfer Center SLO team with the assistance of the Institutional Research Office.