

**EL CAMINO COLLEGE**  
**Service Area Outcomes (SAO) Assessment Plan**

Mission: El Camino College offers quality, comprehensive educational programs and services to ensure the educational success of students from our diverse community

<b>Unit</b>	Admissions and Records	<b>Date</b>	1/31/14
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<b>SAO #1</b>	Students will become more self-sufficient with registration by learning how to use the online registration system (MyECC).
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<b>Participants</b>	Richette Bell Chester Fredd Angela Boyer Felecia Hatten Rosa Ledesma Ranesha Stewart Taiwan Rogers
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<b>Assessment Plan</b> (include metrics to be collected)	<b>Results/Actions Taken</b>
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<p>During the Spring 2014 Peak registration period students will be asked to complete a survey when they submitted their application or register for classes. Additional student surveys will be emailed to Spring 2014 students. The data will be reviewed to determine:</p> <ul style="list-style-type: none"> <li>• Where students are registering for classes</li> <li>• If students need assistance with registering for classes</li> <li>• If students know to check their MyECC to determine their registration appointment date and time</li> <li>• Are students reviewing and utilizing the services and information</li> </ul>	<p><b><u>Results:</u></b></p> <p>Survey results will be compared with 2012-13 results to see if there is a continued increase in students becoming more self-sufficient with registering for classes.</p>
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offered in MyECC	
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