EL CAMINO COLLEGE  
Service Area Outcomes (SAO) Assessment Plan

Mission: El Camino College offers quality, comprehensive educational programs and services to ensure the educational success of students from our diverse community

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<th>Unit</th>
<th>Admissions and Records</th>
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<td><strong>SAO #1</strong></td>
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Students will become more self-sufficient with registration by learning how to use the online registration system (MyECC).

**Participants**
- Richette Bell
- Chester Fredd
- Angela Boyer
- Felecia Hatten
- Rosa Ledesma
- Ranesha Stewart
- Taiwan Rogers

**Assessment Plan**  
(include metrics to be collected)

During the Spring 2014 Peak registration period students will be asked to complete a survey when they submitted their application or register for classes. Additional student surveys will be emailed to Spring 2014 students. The data will be reviewed to determine:

- Where students are registering for classes
- If students need assistance with registering for classes
- If students know to check their MyECC to determine their registration appointment date and time
- Are students reviewing and utilizing the services and information

**Results/Actions Taken**

**Results:**
Survey results will be compared with 2012-13 results to see if there is a continued increase in students becoming more self-sufficient with registering for classes.
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