Welcome to the Distance Education program at El Camino College Compton Educational Center!

We offer both online courses (via computer) and telecourses (via video). This Student Handbook for Online Courses is designed to acquaint you with our online program, and provide you with the information you will need to be successful in your course. You will find additional information about the College in the current El Camino College Compton Educational Center Schedule of Classes, which is available at the Admissions Office and on the ECC-CC Web site at www.compton.edu.

We offer a wide variety of courses in many different subject areas. Our current online course offerings are listed in the table that follows. There are more courses that have been approved for Distance Education delivery, but we don’t offer all of them each semester. You may visit our Web site to see a complete list of our courses and a schedule of the courses we plan to offer in the future.

Distance Education students are entitled to all of the support services available to traditional students. Many of these services are provided to students online. For more information, please see “Useful Links” on the Distance Education Web site or contact our office.

Fall 2008 Course Schedule

Many of the courses listed on page two will have a first class meeting on campus. Details about the first meetings can be found in the Distance Education section of the Schedule of Classes. If you do not attend the first class meeting, you may be dropped from the course!

Some courses are offered entirely online and do not have meetings on campus. You must follow the instructions under the course listing in the Distance Education section of the Schedule of Classes or you may be dropped by the instructor.
<table>
<thead>
<tr>
<th>Course Name/Section Number</th>
<th>REQUIRED On-Campus Orientation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business 1A, Financial Accounting - Section # 9450 Manzoor Ahmad, ext. 2472, email: <a href="mailto:mahmad@elcamino.edu">mahmad@elcamino.edu</a></td>
<td>Orientation: Monday, August 25, 2008 12:00pm to 1:00pm or 6:00pm to 7:00pm in room VT125</td>
</tr>
<tr>
<td>CIS 13, Introduction to Computers – Section # 9349 Mike Khalilzadeh, ext. 2271. email: <a href="mailto:mikhailzadeh@elcamino.edu">mikhailzadeh@elcamino.edu</a></td>
<td>Orientation: Monday, August 25, 2008 12:00pm to 1:00pm or 6:00pm to 7:00pm in room VT124</td>
</tr>
<tr>
<td>CIS 13, Introduction to Computers – Section # 9356 Staff</td>
<td>Orientation: Wednesday, August 27, 2008 12:00pm to 1:00pm or 6:00pm to 7:00pm in room VT124</td>
</tr>
<tr>
<td>CIS 13, Introduction to Computers – Section # 9358 Staff</td>
<td>Orientation: Friday, August 29, 2008 12:00pm to 1:00pm or 6:00pm to 7:00pm in room VT124</td>
</tr>
<tr>
<td>CIS 19, Internet and Web Publishing – Section # 9364 Mike Khalilzadeh, ext. 2271. email: <a href="mailto:mikhailzadeh@elcamino.edu">mikhailzadeh@elcamino.edu</a></td>
<td>Orientation: Wednesday, August 27, 2008 12:00pm to 1:00pm or 6:00pm to 7:00pm in room VT126</td>
</tr>
<tr>
<td>CIS 30, Introduction to eCommerce – Section # 9367 Staff</td>
<td>Orientation: Monday, August 25, 2008 12:00pm to 1:00pm or 6:00pm to 7:00pm in room VT125</td>
</tr>
<tr>
<td>CH 1, Contemporary Health 1 – Section # 9471 Lalo Mendoza, ext. 2943, email: <a href="mailto:lmendoza@elcamino.edu">lmendoza@elcamino.edu</a></td>
<td>Orientation: Wednesday, August 27, 2008 2:00pm to 3:00pm in room V70</td>
</tr>
<tr>
<td>History 1A, United States History to 1877 - Section # 9486 Saul Panski, ext. 2560, email: <a href="mailto:spanski@elcamino.edu">spanski@elcamino.edu</a></td>
<td>Orientation: Wednesday, August 27, 2008 6:00pm to 7:00pm in room E32</td>
</tr>
<tr>
<td>History 1B, United States History from 1877 to the Present - Section # 9488 Saul Panski, ext. 2560, email: <a href="mailto:spanski@elcamino.edu">spanski@elcamino.edu</a></td>
<td>Orientation: Wednesday, August 27, 2008 7:00pm to 8:00pm in room E32</td>
</tr>
<tr>
<td>History 1A, United States History to 1877 - Section # 9484 Rick Murray, ext. 2784, email: <a href="mailto:rmurray@elcamino.edu">rmurray@elcamino.edu</a></td>
<td>Orientation: Thursday, August 28, 2008 6:00pm to 7:00pm in room VT 209A</td>
</tr>
<tr>
<td>History 1B, United States History from 1877 to the Present - Section # 9491 Rick Murray, ext. 2784, email: <a href="mailto:rmurray@elcamino.edu">rmurray@elcamino.edu</a></td>
<td>Orientation: Thursday, August 28, 2008 7:30pm to 8:30pm in room VT 209A</td>
</tr>
<tr>
<td>Law 5, Contracts, Sales and Commercial Paper – Section # 9396 Manzoor Ahmad, ext. 2472, email: <a href="mailto:mahmad@elcamino.edu">mahmad@elcamino.edu</a></td>
<td>Orientation: Monday, August 25, 2008 12:00pm to 1:00pm or 6:00pm – 7:00pm in room VT125</td>
</tr>
<tr>
<td>Math 40, Elementary Algebra – Section # 9925 Mohamad Tavakkoli, ext. 2421, email: <a href="mailto:mtavakkoli@elcamino.edu">mtavakkoli@elcamino.edu</a></td>
<td>Class meets Monday and Wednesdays, 5:30pm to 6:20pm in room MS202; Online instructions will be announced in class.</td>
</tr>
<tr>
<td>Math 41A, Elementary Algebra Part 1 – Section # 9929 Mohamad Tavakkoli, ext. 2421, email: <a href="mailto:mtavakkoli@elcamino.edu">mtavakkoli@elcamino.edu</a></td>
<td>CANCELLED</td>
</tr>
<tr>
<td>Math 41B, Elementary Algebra Part 2 – Section # 9936 Mohamad Tavakkoli, ext. 2421, email: <a href="mailto:mtavakkoli@elcamino.edu">mtavakkoli@elcamino.edu</a></td>
<td>Orientation: Mondays 4:00am to 5:25pm in room MS202; Online instructions will be announced in class.</td>
</tr>
<tr>
<td>Political Science 1, Governments of the United States and California - Section # 9481 Paul Flor, ext. 2589, e-mail: <a href="mailto:pflor@elcamino.edu">pflor@elcamino.edu</a></td>
<td>Orientation: Thursday, August 28, 2008 6:30pm to 8:00pm in room F40</td>
</tr>
<tr>
<td>Political Science 1, Governments of the United States and California - Section # 9483 Paul Flor, ext. 2589, e-mail: <a href="mailto:pflor@elcamino.edu">pflor@elcamino.edu</a></td>
<td>Orientation: Thursday, August 28, 2008 6:30pm to 8:00pm in room F40</td>
</tr>
<tr>
<td>Psychology 5, General Psychology – Section # 9492 Dr. Herkie Williams, ext. 2435, e-mail: <a href="mailto:hwilliams@elcamino.edu">hwilliams@elcamino.edu</a></td>
<td>Orientation: Friday, August 29, 2008 4:00pm to 7:20pm in room MS103</td>
</tr>
<tr>
<td>Psychology 16, General Psychology – Section # 9490 Dr. Herkie Williams, ext. 2435, e-mail: <a href="mailto:hwilliams@elcamino.edu">hwilliams@elcamino.edu</a></td>
<td>Orientation: Monday, August 25, 2008 6:30pm to 8:00pm in room MS103</td>
</tr>
<tr>
<td>Real Estate 25, Computer Applications in Real Estate – Section # 9451, Staff</td>
<td>Orientation: Monday, October 20, 2008 12:00pm to 1:00pm or 5:00pm to 6:00pm in room VT125</td>
</tr>
<tr>
<td>Sociology 101, Introduction to Sociology – Section # 9485 Vanessa Haynes, ext. 2913, e-mail: <a href="mailto:vhaynes@elcamino.edu">vhaynes@elcamino.edu</a></td>
<td>Orientation: Friday, August 29, 2008 6:00pm to 7:00pm in room VT226A</td>
</tr>
</tbody>
</table>
Frequently Asked Questions about our program:

What is Distance Education? Can anyone take these classes?
Distance Education courses are designed for the student who desires flexibility and convenience in their studies. Our courses are fully accredited and are considered equivalent to on-campus courses. Anyone who is eligible to take regular courses on campus may enroll in Distance Education courses. Consult the ECC-CC Schedule of Classes for registration information.

How do these courses work? How will I interact with my instructor?
Students in online courses communicate with their instructor and classmates electronically via a course Web site. The instructor posts such things as lectures, assignments, announcements, and other information to the site. The class may respond with questions, comments, etc. Some of our instructors are using a course management programs such as Web CT and others to communicate with their students.

Will I be required to attend class meetings on campus?
This is determined by the course instructor. Many instructors have on-campus meetings, but some do not. As mentioned earlier, many instructors hold a first class meeting at the start of the semester (details are in the ECC-CC Schedule of Classes). If you are taking a course that has a scheduled first class meeting, your instructor will give you a course syllabus at that time. Instructors teaching entirely online will provide you with a syllabus online. The syllabus will include the course requirements and information about any on-campus sessions you will be expected to attend.

If my instructor holds a first class meeting, and plans to hold additional on-campus meetings later in the semester, will they be on the same day and at the same time as the first class meeting?
Usually, yes. We encourage our instructors to schedule all class meetings on the same day and at the same time as the first meeting. Check with your course instructor for that information.

The first class meeting conflicts with another course I want to take.
What should I do?
Do not enroll in both courses – choose only one.

How are examinations administered?
Again, this is determined by the course instructor. Some instructors administer exams at on-campus meetings, while others administer them online. Your instructor will provide you with details.

What software and hardware do I need?
You must have at a minimum:
- **Regular access to the Internet**
- **A Computer** – either a PC with Windows and a Pentium processor or a Macintosh with at least System 9.0
- **A recent version of a Web browser** such as Netscape Navigator or Microsoft Explorer
- **An Internet Service Provider** (56K minimum is required. DSL or cable modem is strongly advised.)
- **An E-mail Address**
- **Current Word Processing Software** as required by the instructor

Some courses may have additional requirements. Your instructor will give you more information.

I don’t have a computer at home. Can I still take an online course?
Yes, as long as you’re sure you’ll have regular access to a computer that’s connected to the Internet. Some of our students use computers they have at work. There are also computer labs on campus with Internet access. (Like the Computer Lab in VT 226A.)

What kind of computer skills should I have?
In order to succeed in this type of course, you must be computer literate and have experience in computer communication. That is, you should have good word processing skills, and be familiar with sending and receiving e-mail. You should also feel comfortable navigating the World Wide Web. It is
very important that you have these skills before enrolling in an online course, because it will take some time for you to become accustomed to the way an online course works. Before you know it, you will need to concentrate on the course material, and you won’t have much time to deal with technical matters. Check the “Skills You’ll Need” section later in this Handbook. It will help you determine whether or not you’re ready for an online course.

I think I have the technical skills I need, but I’ve never taken a course like this. How do I know if this is right for me?
In order to succeed in a Distance Education course, you must be self-motivated and be able to work well independently with minimum supervision. You do not meet regularly with your instructor in the classroom, so you must be able to manage your time effectively and stay on track with your coursework. It’s also important that you have strong reading and writing skills. (See the “Tips for Success” section later in this Handbook.)

Distance Education courses are every bit as challenging as on-campus courses. In fact, surveys we’ve conducted reveal that some students find Distance Education courses more difficult.

Will I have to be online at a particular time?
Some instructors require students to be online at a particular time to take quizzes or exams, or to participate in chat sessions. You may contact your instructor for details.

What do I do if I need help?
It’s very important that you get in touch with your instructor as soon as possible if you’re having trouble. You may contact them by phone or by e-mail. Our full-time instructors hold weekly office hours, so you can visit them in person, if you wish. A Faculty Directory is available at our office and on our Web site.

If you find you need help with the course material, you may go to VT-226A or contact the Distance Education Office.

What do I do if I can’t access my course online?
If for some reason you cannot access your course, e-mail or call your instructor or the Distance Education Office. We will get in touch with our Information Technology Services department and find out what the problem is. In the future we hope to have a “Technical Help Number” students can call, but until that time, we will contact ITS on your behalf.

Will I have to buy books for the course?
Yes. Your instructor will give you information about the text materials you’ll need for your course. They are available in the El Camino College Compton Educational Center Bookstore.

Do Distance Education courses transfer to other schools?
We advise you to check with a counselor at the school you plan to transfer to so you are sure the course will be accepted. Many schools accept our courses, but some do not. (By the way, your transcript will not specify that the course you took was delivered in a distance education format.)

What if I find I can’t continue in my course? Can I withdraw from it?
Yes, but in order to receive a “W” (Withdrawal), you must apply before the deadline. Consult the current ECC-CC Schedule of Classes. Please note that dropping a course is your responsibility – your instructor is not responsible for dropping you from your course!

I have more questions! Who can I talk to?
Contact the Distance Education Office. We are here to help you!
Skills You’ll Need

Here’s a list of computer and Internet skills you should have before you enroll in an online course.

**Computer Skills**
You should be able to:
- Cut/copy and paste within and between documents
- Use spell check
- Set page numbers and set headers/footers in a document
- Attach a document to a message
- Paste text from your word processor into an e-mail message
- Print documents
- Run two or more programs at once and move between them
- Open and close document and directory windows
- Find files that you create on your hard drive

**Internet Skills**
You should be able to:
- Send and receive e-mail
- Open an attachment to a message
- Find a Web page using its address or URL
- Follow links from one Web page to another
- Use the forward and backward buttons on the browser
- Print a Web page
- Bookmark pages to access them later
- Use a search engine on the Internet (e.g., Yahoo!, AltaVista, etc.)
- Download documents or software from the Internet

If you feel you need to improve your skills, consider taking a course in computer and Internet skills before you enroll in an online course.

**Computers on Campus**
If you’re on campus and need to use a computer with Internet access, head to the Computer Lab.

**Text Materials on Reserve**
We make every effort to place required text materials for online courses on reserve in the Library for your use. You must have an ECC Photo ID to use them (see the Library Desk if you haven’t previously used your Photo ID to borrow library materials). These materials may only be used in the library – they cannot be checked out.

**Accessibility**
El Camino College Compton Educational Center is committed to providing all students equal access to our program. In accordance with the American Disabilities Act, distance education courses, materials, and resources must be accessible to students with disabilities. Please contact our office for information about alternative formats that are available.
Tips for Success in Your Online Course

Communicate
It is very important that you communicate with your instructor and with your classmates. Log on to your course site regularly, read the postings, and contribute your own ideas and opinions.

Don’t Fall Behind
Since you do not see your instructor as often as you would in a traditional on-campus class, it can be very tempting to procrastinate. Don’t fall prey to this! Log on regularly and complete your readings and assignments in a timely manner.

Speak up if you are having problems
If you are having technical difficulties or problems understanding something in the course, you need to let your instructor know. And, if you feel comfortable doing so, post your question/concern for others to see. That way, if your classmates are having the same trouble they will benefit too.

Be Courteous
Be polite to your classmates and respectful of their opinions. Keep in mind that meanings can be misinterpreted in an online environment, so word your postings carefully.
How to ADD an ONLINE CLASS

1. **You must get approval from the instructor** to add a class.

2. There are four (4) ways to contact the instructor:

   - **Attend the first class meeting (orientation) that is held on-campus.** In most cases this will be the only face-to-face meeting you will have with your instructor. If space is available, the instructor will give you a signed add slip or take your name and student identification number. If you are given an add slip, it is your responsibility to submit it to the Admissions Office as soon as possible. If the instructor takes your name and student identification number, he/she will submit a list of students to be added by Admissions office. It usually takes no more than three business days to add your name to the class roster. You may check this by going online to MyECC or using the telephone registration system by calling 1.310.516.9339. If there is a problem with your registration (owes fees, lacks prerequisite, repeat, etc.) your instructor will be notified and they will contact you. When you have been added to the class by the Admissions Office, a list is also sent to the Distance Education Office so they may add you to Etudes, if appropriate.

   - **Contact the instructor by email.** Many instructors prefer contact by email, especially if the course does not have any face-to-face meetings. You can find contact information for the instructor by going to the Distance Education web-page at http://www.compton.edu/Academics/distanceeducation/Pages/Faculty%20Information.aspx . DE faculty members are listed in alphabetical order. If the instructor takes your name and student identification number, he/she will submit a list of students to be added by Admissions office. It usually takes no more than 3 business days to add your name to the class roster. You may check this by going online to MyECC or using the telephone registration system by calling 1.310.516.9339. If there is a problem with your registration (owes fees, lacks prerequisite, repeat, etc.) your instructor will be notified and they will contact you. When you have been added to the class by the Admissions Office, a list is also sent to the Distance Education Office so they may add you to Etudes, if appropriate.

   - **Contact the instructor by telephone.** This can sometimes be challenging. Many of our faculty members are full-time instructors and have offices on campus. The start of a semester can be very busy and it is difficult for faculty to respond to a voicemail in a timely manner. Telephone information can also be found on the Distance Education website at http://www.compton.edu/Academics/distanceeducation/Pages/Faculty%20Information.aspx . If the instructor takes your name and student identification number, he/she will submit a list of students to be added by the Admissions office. It usually takes no more than 3 business days to add your name to the class roster. You may check this by going online to MyECC or using the telephone registration system by calling 1.310.516.9339. If there is a problem with your registration (owes fees, lacks prerequisite, repeat, etc.) your instructor will be notified and they will contact you. **When you have been added to the class by the Admissions Office, a list is also sent to the Distance Education Office so they may add you to Etudes, if appropriate.**

   - **Contact the instructor in person.** You can try to catch full-time instructors in their offices. You can contact their Division office to acquire their office schedule. Please remember that at the start of a semester, instructors are busy preparing for the new semester and may not be in the office. If you are given an add slip, it is your responsibility to submit it to the Admissions office as soon as possible. If the instructor takes your name and student identification number, he/she will submit a list of students to be added by the Admissions office. If the instructor takes your name and student identification number, he/she will submit a list of students to be added by Admissions office. It usually takes no more than three business days to add your name to the class roster. You may check this by going online to MyECC or using the telephone registration system by calling 1.310.516.9339. If there is a problem with your registration (owes fees, lacks prerequisite, repeat, etc.) your instructor will be notified and they will contact you. When you have been added to the class by the Admissions Office, a list is also sent to the Distance Education Office so they may add you to Etudes, if appropriate.

**High School Students**

High school students follow the same process outlined above. Please review the information on the admission process for high school students located on the El Camino College website at http://www.compton.edu/studentservices/admissionandrecords/Pages/HighSchoolStudents.aspx

**How to Access your Online Courses**

Many of the courses at El Camino College Compton Center use a Course Management System or Website as a delivery method for their online courses. El Camino College fully supports the Etudes NG Management System. Some instructors may elect to use other systems. Students should check the Distance Education website (http://www.compton.edu/Academics/distanceeducation/Pages/default.aspx) to determine what system is being used in their course.
The course management system can be used by your instructor to create and manage content, evaluate performance and communicate with students. Announcements, course syllabus, assignments and grades can be posted.

The information that follows will help you use the Etudes NG system. Additional information may be found on the Distance Education website (http://www.compton.edu/Academics/distanceeducation/Pages/default.aspx)

ETUDES NG Course Management System

The course management system can be used by your instructor to create and manage course content, evaluate performance and communicate with students. Announcements, course syllabus, assignments and grades can be posted. Class discussions may also take place in Etudes NG.

The Admissions office gives every student enrolled in El Camino College Compton Center a Student Identification (ID) number. Among other things, this number is used as part of the log in information to access your Etudes NG course. Students are also given a login password.

Etudes Login Information

REMEMBER: WRITE DOWN YOUR USER ID AND PASSWORD. AND STORE IT IN A SAFE PLACE FOR FUTURE REFERENCE.

WELCOME TO YOUR ONLINE ETUDES CLASS!

http://etudes-ng.fhda.edu/portal

ETUDES stands for Easy To Use Distance Education Software. Once you have officially enrolled in an ETUDES class, please follow the steps below to log in and access your class:

STEP 1: When you log in for the first time, you will be required to enter two pieces of information: your User ID and your Password (see Steps 2 and 3 below)

STEP 2: Your User ID is: your first name (underscore) last name [all lower case]

*Some ECC student id numbers have been adjusted to accommodate multiple persons with the same name. If step 2 does not work please visit this site to verify your id: https://secure.elcamino.edu/portal/logininfo/main.aspx?item=forgot

EXAMPLE: Albert Einstein is enrolled in an online ETUDES classes and has the following

User ID: albert_einstein [all lower case]

STEP 3: Your default Password is the month and date of birth included in your ECC record.

EXAMPLE: Albert Einstein’s birth date is March 25. His Password is: 0325

STEP 4: Print out this page so that you can refer to these instructions when you log in for the first time.

STEP 5: Now you are ready to login!

Starting on the first day of the semester (and after waiting 24 hours after you registered for the class), log in to your class by going to the Etudes portal. (http://etudes-ng.fhda.edu/portal)

REMEMBER: TO BOOKMARK THIS SITE TO ACCESS YOUR ONLINE CLASS QUICKLY!!

REMEMBER: WRITE DOWN YOUR USER ID AND PASSWORD. AND STORE IT IN A SAFE PLACE FOR FUTURE REFERENCE
ETUDES-NG Login Tips

Reasons why you may not be able to log on:

Classes have not started yet. If the term has not started, this explains why you can't log on or access your class site. Typically, registration data is loaded on the first day of class.

You are not a new user of the system, yet you are attempting to log on with the default password. If you are not a new user in the system, please use the user id and password that you had established. Your account is not changed from term to term.

You have requested to add a class, but you are not officially enrolled in the Registrar's Office. You will be able to log into the ETUDES-NG system the morning after you are officially enrolled in Admissions and entered into the Datatel system.

You are entering invalid login information.

You are attempting to log on from an unsupported browser, such as AOL or MSN (see system requirements for information).

You forgot your password or have the CAPS lock key on. You may request to have your password reset.

If your class is over and your instructor has disabled the site, you can no longer see a tab for the course.

If you have been dropped from the course, you'll no longer have a tab to the class.

ETUDES-NG Technical Requirements

Computer and Internet Connectivity (PC and Mac)

General System Requirements:

Screen resolution set to 1024 X 768

PC's should be running Win 2000 or XP

Macs should have OS X

System should have at least 512 Ram

56K minimum is required. DSL or cable modem strongly advised.

You must have regular, reliable Internet access for satisfactory performance. Many courses require high-speed connections for interactive multimedia such as PowerPoint, Digital Video, etc. These requirements should also be stated in the course syllabus. If your connectivity is slower than a 56K modem, you might experience frustration with slow response.

Browsers for the PC

The recommended Web Browsers for PC Users are either Internet Explorer (IE) 7.0 or Firefox 1.0.6. Other Web Browsers are not supported and will not function properly. Both browsers are available as free downloads:

Get Mozilla Firefox at: http://www.mozilla.org/products/firefox/

Get IE 7.0 SP2 at: http://www.microsoft.com/windows/downloads/ie/getitnow.mspx

Browsers for the Mac

The recommended Web Browser to use with ETUDES-NG for Mac users is Mozilla Firefox 1.0.6. Firefox requires OSX.3 or higher. Firefox is available as a free download.

Internet Explorer and Safari are not supported browsers for the Mac. Safari works, but you won't be able to use the editor in some of the tools.
**Browser Instructions for AOL and CompuServe (PC and Mac)**

AOL and CompuServe (AOL/CS) software includes an integrated browser-like feature that does not provide full access to the Internet. Students MUST minimize the AOL/CS Browser once their Internet connection is established and open one of the supported browsers. Do NOT attempt to use the AOL/CS versions of Netscape or Internet Explorer.

You must download a separate, complete, independent version of Internet Explorer. This will alleviate frustration associated with many known problems caused by the AOL/CS quasi-browser and its inherent inability to access to a significant percent of the World Wide Web.

**IMPORTANT note for AOL users!**

You cannot use the version of Internet Explorer that is provided with your AOL Account…Instead you must download and install a “real version” of Internet Explorer or Firefox. AOL will still be your “Internet Service Provider” or ISP.

**There are three ways to use an External Browser while signed on to AOL.**

**Method One**

1. Sign on to AOL as your connection.
2. Minimize the AOL screen.
3. Launch Internet Explorer or your favorite other non-AOL browser from your computer's desktop.

**Method Two**

1. Sign on to AOL as your connection.
2. Launch Internet Explorer via Start > Programs > Internet Explorer (or other browser’s name).

**Method Three**

1. Sign on to AOL as your connection.
2. Launch Internet Explorer (or your favorite other non-AOL browser) from the toolbar next to your Start button (usually at the bottom left of your screen).

**Your Computer’s Cache**

You must configure your browser’s cache correctly for ETUDES-NG to work properly. 99% of problems are due to incorrect browser cache settings. For instructions as to how to do this on your computer, see the Distance Education Website.

**Other Important Settings**

The way you have configured Cookies, JavaScript, and any Pop-Up Blocking Software on your computer may affect the performance of ETUDES-NG. For instructions as to how to set configure these items on your computer, see the Distance Education Website.

- Configure Cookies, JavaScript and Pop-Up Blocker
- Browser Tune Up - IE and Firefox
- Enable JavaScript and cookies, and disable pop-up blocking

You will need to perform the following adjustments to optimize your browser for use with ETUDES-NG.
To Enable Java & JavaScript

You will need to perform the following adjustments:

**Internet Explorer**
1. From the Menu, select Tools;
2. Select Internet Options >> Security Settings >> Custom;
3. Scroll down to Scripting;
4. Select ‘enable’ for Active Scripting.

**Firefox**
1. From the Firefox menu, select Preferences;
2. In the left-hand pane, click Web Features (or Content);
3. Make sure the Enable Java and Enable JavaScript checkboxes are selected;
4. Click OK.

**Enable Cookies**
You will need to enable cookies in order to log in to ETUDES-NG and maintain sessions (not get logged out).

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**Some Helpful Information**

Get connected with **MyECC at www.compton.edu** and click on **MyECC**. El Camino College Compton Educational Center’s new internet based service is the best way to get connected to the college and the numerous services available online. Once registered through MyECC, students can apply, register, add & drop classes; get their **FREE** copy of the current class schedule; search for classes, make payments or view accounts; view test scores, check financial aid and award letter status; check grades; locate faculty; and print unofficial transcripts.

To register go to
**Continuing Students**: www.compton.edu and click on **MyECC**
**New Students**: www.compton.edu and click on **apply here** (Please read registration information.)

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<thead>
<tr>
<th>Office</th>
<th>Location</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Admissions Office and Registration Information</td>
<td>Administration Building</td>
<td>310.900.1600, x 2045</td>
</tr>
<tr>
<td>Bookstore</td>
<td>West of the Cafeteria and east of the Student Life Office</td>
<td>310.900.1600, x 2820</td>
</tr>
<tr>
<td>Cashiers Office</td>
<td>C-36</td>
<td>310.900.1600, x 2104/2105</td>
</tr>
<tr>
<td>Counseling Office</td>
<td>Administration Building</td>
<td>310.900.1600, x 2076</td>
</tr>
<tr>
<td>Distance Education Office</td>
<td>Vocational Technology Center</td>
<td>310.900.1600, x 2784</td>
</tr>
<tr>
<td>Financial Aid Office</td>
<td>E-12</td>
<td>310.900.1600, x 2935</td>
</tr>
<tr>
<td>Library</td>
<td>North of the Administration Building</td>
<td>310.900.1600, x 2075</td>
</tr>
<tr>
<td>Learning Resource Center</td>
<td>G-39</td>
<td>310.900.1600, x 2535</td>
</tr>
<tr>
<td>Vocational Technology VT 226A</td>
<td>Open Lab</td>
<td>310.900.1600, x 2266, 2268</td>
</tr>
</tbody>
</table>

All offices at El Camino College Compton Educational Center can be reached by calling 310.900.1600. El Camino College Compton Educational Center’s Web Page: [www.compton.edu](http://www.compton.edu)

Your course instructor’s name, telephone number, office hours and office location are in the course syllabus, which is distributed by the instructor.